



Hinckley & Bosworth
Borough Council

A Borough to be proud of

Date: 09 September 2016

To: Members of the Finance & Performance Scrutiny

Mr KWP Lynch (Chairman)
Mr PS Bessant
Mrs R Camamile
Mr DS Cope
Mrs J Kirby

Mrs H Smith
Miss DM Taylor
Mr P Wallace
Mr HG Williams

Copy to all other Members of the Council

(other recipients for information)

Dear member,

There will be a meeting of the **FINANCE & PERFORMANCE SCRUTINY** in the De Montfort Suite, Hinckley Hub on **MONDAY, 19 SEPTEMBER 2016 at 6.30 pm** and your attendance is required.

The agenda for the meeting is set out overleaf.

Yours sincerely

A handwritten signature in black ink, appearing to read 'R Owen'.

Rebecca Owen
Democratic Services Officer

FINANCE & PERFORMANCE SCRUTINY - 19 SEPTEMBER 2016

A G E N D A

1. APOLOGIES AND SUBSTITUTIONS
2. MINUTES OF PREVIOUS MEETING (Pages 1 - 2)
Minutes of the meeting held on 25 July.
3. ADDITIONAL URGENT BUSINESS BY REASON OF SPECIAL CIRCUMSTANCES
To be advised of any additional items of business which the Chairman decides by reason of special circumstances shall be taken as matters of urgency at this meeting.
4. DECLARATIONS OF INTEREST
To receive verbally from members any disclosures which they are required to make in accordance with the Council's code of conduct or in pursuance of Section 106 of the Local Government Finance Act 1992. **This is in addition to the need for such disclosure to be also given when the relevant matter is reached on the agenda.**
5. QUESTIONS
To hear any questions received in accordance with Council Procedure Rule 10.
6. QUARTER 1 OUTTURN (APRIL - JUNE 2016) (Pages 3 - 22)
To inform members of the revenue and capital outturn at the end of the first quarter of 2016/17.
7. TREASURY MANAGEMENT QUARTER 1 2016/17 (Pages 23 - 28)
To inform members of the council's treasury management activity in the first quarter of 2016/17.
8. PERFORMANCE AND RISK MANAGEMENT FRAMEWORK FIRST QUARTER SUMMARY 2016/17 (Pages 29 - 38)
To provide the first quarter outturn position for performance indicators, service improvement plans, corporate risks and service area risks.
9. CUSTOMER SERVICES - PERFORMANCE MONITORING (Pages 39 - 46)
Following concerns raised by the Scrutiny Commission, it was requested that a report be taken to this meeting to scrutinise performance of the Customer Services function.
10. FINANCE & PERFORMANCE SCRUTINY WORK PROGRAMME (Pages 47 - 50)
11. ANY OTHER ITEMS OF BUSINESS WHICH THE CHAIRMAN DECIDES HAVE TO BE DEALT WITH AS MATTERS OF URGENCY
As raised under item 3.

